

Dear families of Born 2 Learn/Sunny Start Preschools,

We are writing this letter to respond to the recent inquiries regarding our school opening and tuition fees.

We are aware that the public schools have decided to close the week before Spring Break to properly and deep clean their schools. To date, the Department of Health has not issued a mandated closure for childcare centers in Doral or Miami-Dade. Rest assured, we are following the direction of the Florida Dept of Health and the CDC. We would like to reassure you B2L/ASSP has not been informed or are aware of any possible cases or exposures to COVID-19. As we receive more updates that might impact our centers, we will be sure to let you know.

One thing I do not want our community to think of B2L/ASSP is that we are irresponsible for staying open. It would be easy to close for two weeks; however, this pandemic will last longer than two weeks. Being closed for an extended amount of time will be a burden to the families, staff, and the business. My goal is to assist the community and our families in working, staying employed, and providing for their own families. I am choosing to support all our families in staying open.

One of the reasons we are staying open is many of our families have essential professions such as frontline health care professionals, doctors, nurses, respiratory therapist, lab techs, X-ray techs, communication professionals, water supply employees, gas or electricity employees, pharmacists, hospitals and those who are employed within them, police, fire, safety, and all those having a similar nature.

ADDITIONAL SAFETY MEASURES

As many of you know, our centers are continually being cleaned/disinfected throughout the day and afternoon. At B2L, we have a full-time maintenance person on-site and a professional cleaning crew that arrives in the evening hours. All our cleaning products are labeled disinfectant.

These families need our care to provide these essential services to our community. We are putting **additional** safety measures that will be implemented within the next 48 hours.

- Children from elementary schools will not be allowed to attend our centers, except for after schoolers that have participated to date.
- Any newly enrolled children will require a 14-day waiting period before beginning care at any of our centers.
- Water fountains will be closed-off.
- Staff to wear gloves throughout most of the day and replace gloves to avoid cross-contamination following our current hygiene policies.
- As of last week, we have been performing an early walkthrough per classroom to ensure all staff and children are in good health.
- (Plans in process for future mandated closures should the day arrive): Lesson preparation for video lessons with our students, video reading time, example daily child schedule for families with suggested educational computer links for continuance of learning objectives.
- Taking children's temperature upon arrival (will send notice this coming week)

- School closures 30 minutes earlier for additional pm cleaning (will send notice on Monday)

WE NEED YOUR SUPPORT

We do feel that it is vital for you to know that although we do have a business interruption insurance policy, this type of system in the state of FL **does not** include coverage for closure for such an event.

TUITION PAYMENT

Considering this news, you are probably wondering what this means in terms of tuition payments. Our current tuition policies remain unchanged. If childcare centers are mandated to close our payment policy will be as follows:

- a. 48 hours = full payment due
- b. 1 week = 20% tuition payment discount
- c. 2 weeks = 50% tuition payment discounts
- d. 3 or more – unknown. Pending government emergency assistant plan for childcare centers.

Elective withdrawal, you will be subject to a re-enrollment fee.

OUR STAFF

Our staff's livelihood depends on their employment income that is funded by the tuition fees. We are doing our best to balance the needs of our children, families, staff, and centers.

There have been talks of ways the government will assist the workforce and small businesses experiencing financial hardship due to mandated closures. Until we are fully aware of the government's emergency economic plan, **we must continue operating according to our policies to stay afloat.**

We are treading uncertain times. We ask our families to support us in a community effort for the sake of our staff, families, children, and the center. When this subsides, we want to return to our high-quality center with our amazing, loving, and passionate staff that are making a positive and enriching impact every single day in the lives of our children.

We appreciate your continued love and support as we all face this time of uncertainties. We are extending our most profound concern for you and your family to remain healthy and hope that this passes quickly.

We will continue to send updates as we get more information and clarity.

Wishing you and your family lots of good health!

